

CANTOR & COMPANY

9100 Wilshire Blvd.
Suite 445 East Tower
Beverly Hills, CA 90212
(800) 553-7267 F: (310) 859-7415

Cantor & Company

Press Release

November 17, 2004

Cantor & Company (www.cantorandco.com) is pleased to announce that Queen of the Valley Hospital, Napa, CA (www.thqueen.org), which recently purchased its MQMS Plus system for Performance Improvement and Quality Management, has just implemented a new Culture of Safety survey similar to the survey developed and promoted by AHA / AHRQ (<http://www.ahrq.gov/qual/hospculture>). Queen of the Valley scans survey responses into the MQMS Plus system, which provides an analysis of the survey responses, including percentage of responses per question, and a unique overall points scoring feature. MQMS Plus allowed Queen of the Valley to scan over 400 surveys and receive sophisticated statistical reports within minutes. The hospital also uses the system's scanning technology to automate its Quality Assessment process. Queen of the Valley hospital is a unit of St. Joseph Health System of Orange, CA (www.stjhs.org)

C&C has also developed a scan tool and application to easily automate the AHRQ Culture of Safety survey for hospitals. A unique feature of this implementation and the C&C approach is that a facility can create and implement easy-to-complete scan forms for quality, performance improvement, case management and other functions and achieve rapid results without the burden of system training. With this approach data collection is handled by simple scan forms. Conventional systems, even web-based systems, may involve extensive and ongoing "hidden" training costs which are eliminated with C&C's approach.

C&C has also developed scan tools that clients use for JCAHO Core Measures and other critical applications.

Note: To go to links shown above, press CTRL and Left Click on mouse